

ETC Release Note

Response SMPTE Gateway

Product Line:

Response SMPTE Gateway

Description:

Version 2.2.0 System Software

Response SMPTE Gateway Components	
Response SMPTE Gateway Software	2.2.0.5

Effective Date:

2022-01-27

Purpose

This release provides support for the Eos v3.1.0 software release.

For any questions relating to the contents of this release or the behavior of this software, please contact ETC Technical Services at the office nearest you. A list of ETC offices is given at the bottom of this page.

Availability

This software is provided in all new shipping units. Units already in the field may be updated using the UpdaterAto application available for download at etcconnect.com.



Note: *Update software by connecting the gateway to your network via the Ethernet port. The USB port cannot be used to update software.*

Documentation

Current documentation includes the *Response SMPTE Gateway Setup Guide* and the *ETC Gateway Interaction Reference Guide*.

ETC manuals can be downloaded free of charge from ETC's website at etcconnect.com. They are available in portable document format (pdf), and viewable with Adobe® Acrobat® Reader™ v8.x and later.

Compatibility

This release is compatible with the following ETC hardware and software:

- **Eos Family Consoles** - Version 3.1.0 and later software
- **ETC Concert** - Version 4.1.1 and later software (with appropriate device package)



Note: *When using Eos v2.9.0, a maximum of one show control gateway may be connected using USB. If you need more than one, connect via Ethernet. If you are using an Eos console with version 3.1.0 or later you can connect multiple devices using USB.*

Key Enhancements in v2.2.0

Support for Eos v3.1.0

Key Enhancements in v2.1.1

Faster SMPTE acquisition time and faster connection time to Eos Family consoles



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Key Enhancements in v2.1.0

- Maintenance update
- Minor bug fixes

Issues Corrected in v2.2.0

No issues reported

Known Issues Remaining in v2.2.0

RSPWIDGETS-48013 Some PC Audio Cards may not provide a functional SMPTE Signal

Workaround: Use a professional-grade SMPTE generator or external audio card

RSPWIDGETS-47998 Closing and then re-opening Concert very rapidly may cause it to take some time to configure the gateway